

## Delivering what we promise.

















We are an accredited logistics provider

## **Quality Statement**

P W Gates Distribution Ltd is totally committed to quality and always strives to put the customer first in all of our practices. We have a quality system that is continually monitored and updated to ensure that all of our services offer the highest standards of quality and reliability.

We recognize the importance of our future by adopting a strategy which bases the development of our business on the pursuit of quality throughout the organization.

Our commitment to quality is based on the principle that the effective and consistent implementation of operational systems, which reflect customer, business and product safety, legality and quality requirements will result in continuous satisfaction of customer needs.

It is the policy of our Company to achieve this through the continual improvement of our activities by planning, setting and implementing specific and measurable quality objectives by the Management Team and regular review of the effectiveness.

It is our intent that the systems in place alone will, as a minimum satisfy the requirements of our customers as well as all legal and regulatory requirements.

Responsibility for establishing and implementing this policy is carried by the Board of Directors. The Company is committed to providing sufficient resources to ensure that our storage safety, transport, quality systems and environmental performance is on par with best practice in the logistics industry.

This Policy is reviewed following the introduction of new service and activities, new material and when legislation relevant to the company is introduced or amended. The time between reviews will not exceed 12 months.

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